

Listening To You...

2016-2017

A survey about policing and crime for people in Derbyshire



Summary report and results:
Community Safety Partnership Areas

Listening To You... 2016-2017



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Listening To You... 2016-2017



Introduction

Police and Crime Commissioners have a statutory duty to consult with the public and ensure public opinion helps steer service reform.

With the advent of the new Commissioner, it was decided that, rather than a short consultation programme, a general consultation programme will be carried out throughout the year on a rolling programme. This will enable us to incorporate seasonal events, campaigns and current issues as part of the programme. It will also enable us to gauge long term trends and opinions. Many of these questions in the survey have been lifted from the Crime Survey of England & Wales (CSEW).

There is a particular emphasis in the “Listening to You” questionnaire on public safety and gauging public views and concerns. Both the current financial climate and changing trends in crime have impacted on the way that police resources need to be allocated to ensure that the most serious risks and threats are addressed as a priority.

The results of this survey help to give both the Commissioner and the Chief Constable a better understanding of the concerns of people within our communities and to ensure that we are listening and able to continue to deliver the best service we can.

As with previous surveys, the data gathered will be relayed back to our communities and shared with local partners to help inform their own work.



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Conducting the survey

Between June 2016 and July 2017, a total of 42 events were held across Derbyshire in all Community Safety Partnership (local authority) areas. These included events at market towns, supermarkets, colleges, leisure centres, visitor centres and local businesses. Some events were held at the weekend, e.g. visiting Staveley Armed Forces Day, Derby Caribbean Carnival, Ashover Show and Chesterfield Pride, to ensure that the engagement programme reached as representative a sample as possible of Derbyshire residents

The events were supported by staff from the Office of the Police & Crime Commissioner, Safer Neighbourhood Team Officers, Police Service Volunteers and Cadets, working alongside colleagues from Derbyshire Fire & Rescue Service and other partner agencies.

Members of the public at the events were asked to complete one to one questionnaires. Face to face consultation provides an invaluable opportunity for quality engagement and for the public to discuss issues of local concern with local Police Officers and the Commissioner. The questionnaire was also available to be completed online and a series of boosted Facebook posts encouraged completion of the online questionnaire by a wider variety of age groups. Care was taken to ensure that the profile of respondents matched the profile of Derbyshire residents as far as possible within the limitations of time and expenditure. A total of 2,686 questionnaires were completed – 1,524 face to face at events, and 1,162 online.

Further information is available from:
The Community Engagement Team
Office of the Police and Crime Commissioner for Derbyshire
Butterley Hall, Ripley, Derbyshire DE5 3RS
Direct Line: 0300 122 6000
Email: pccoffice@derbyshire.pnn.police.uk



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List of Questions

The survey questions asked were as follows:

- Q1. Please enter your postcode
- Q2. Before completing this survey, were you aware of Police & Crime Commissioners?
- Q3. Do you know the name of your Police & Crime Commissioner?
- Q4. In the last 12 months, have you had any contact with the Police & Crime Commissioner for your local area?
- Q5. What was the nature of your contact with the Police & Crime Commissioner?
- Q6. How safe do you feel walking alone in your local area during the day?
- Q7. How safe do you feel walking alone in your local area after dark?
- Q8. During the last 12 months, have you been a victim of Anti-Social Behaviour?
- Q9. How worried are you about being a victim of the following types of crime?
 - Q9a. Having your home broken into and something stolen?
 - Q9b. Being mugged or robbed?
 - Q9c. Having your vehicle stolen or vandalised?
 - Q9d. Being a victim of fraud or identity theft?
 - Q9e. Being caught up in a terrorist attack?
- Q10. In general, how much do you trust the police as an organisation?
- Q11. Which of the following have affected your trust in the police as an organisation?
- Q12. Do you think that your local police are dealing with the issues that matter to your community?
- Q13. Taking everything into account, how good a job do you think the Derbyshire police are doing?
- Q14. Are you female or male?
- Q15. What is your age group?
- Q16. What is your ethnic origin?
- Q17. How do you identify your sexual orientation?
- Q18. Do you consider yourself to have a disability?

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Commentary and Main Points

A total of 2,686 questionnaires were completed. The profile of respondents is broadly representative of the population of Derbyshire with regard to gender, age, residential location, ethnicity, and sexual orientation. However, to ensure that the results are proportional, and that they can be directly compared to past and future survey results, answers have been weighted by gender, age group and home local authority in line with the Census 2011 profile of Derbyshire.

Surveys were completed by residents from across the whole of Derbyshire, with over 200 respondents from each of the nine local authority areas.

Results calculations for each question are generally based on answers where the respondent has expressed an opinion only, i.e. "Don't know", "None of the above", "Prefer not to say" and blank answers have been excluded unless specified.

Particular issues of interest are as follows:

Questions 2 & 3. Before completing this survey, were you aware of Police & Crime Commissioners? Do you know the name of your Police & Crime Commissioner? This year's result of 69.5% of respondents who are aware of Police & Crime Commissioners compares to the CSEW figure to the end of March 2017 of 62.3%. The proportion of respondents who know the name of the Police & Crime Commissioner is 27.7%.

Questions 6 & 7. How safe do you feel walking alone in your local area during the day and after dark? Results show that 89% of people feel either very safe or fairly safe walking alone in their local area during the day, with this falling to 55% feeling safe walking alone after dark.

Question 9. How worried are you about being a victim of the following types of crime? We asked about a number of crime types and the one that worries most people is fraud and identity theft, with 57% of respondents being very or fairly worried. Being caught up in a terrorist attack is worried about least, with just 29% of those asked being very worried or fairly worried. There may be a higher fear of crime in Derbyshire compared to the country as a whole – this survey has 16.6% of respondents being very worried about burglary (compared to the CSEW figure to the end of March 2017 of 10.2%) and 15.4% of respondents being very worried about car crime (compared to the CSEW figure of 7.0%).

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Questions 10 & 11. In general, how much do you trust the police as an organisation and what has affected your trust? The answers to these questions showed that over 80% of people said they trusted the Police as an organisation either a lot or a fair amount. Replies also indicated that perceptions are often influenced by media and TV reporting, with only just over 42% of people basing their views on personal experience

Question 13. Taking everything into account how good a job do you think the Derbyshire police are doing? Just over 91% feel that the Derbyshire Police are doing an excellent, good or fair job. The figure of 63.2% of respondents who think that the police are doing an excellent or good job compares to the latest CSEW figure for Derbyshire of 59.1%.

Results

Q1. Please enter your postcode

Base: All Responses

Number of questionnaires received (unweighted base)	
All Respondents	2,686
Amber Valley	354
Bolsover	201
Chesterfield	255
City of Derby	580
Derbyshire Dales	243
Erewash	273
High Peak	269
North East Derbyshire	262
South Derbyshire	210
Blank/unable to place	39

Responses have been weighted by gender, age group and home local authority in line with the Census 2011 profile of Derbyshire to ensure that the results reflect the demographics of the Derbyshire population.

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Q2. Before completing this survey, were you aware of Police & Crime Commissioners?

Base: 2,596 Responses

Q3. Do you know the name of your Police & Crime Commissioner?

Base: 2,424 Responses

Q4. In the last 12 months, have you had any contact with the Police & Crime Commissioner for your local area?

Base: 2,419 Responses

	Aware of Police & Crime Commissioners	Know the name of their Police & Crime Commissioner*	Have had contact with their Police & Crime Commissioner*
All Respondents	69.5%	27.7%	11.4%
Face to Face	58.4%	17.5%	10.4%
Online	85.5%	40.7%	12.5%
Amber Valley	70.6%	35.3%	12.3%
Bolsover	62.5%	20.5%	10.2%
Chesterfield	70.0%	21.6%	13.8%
City of Derby	68.8%	32.1%	11.4%
Derbyshire Dales	71.8%	26.0%	8.8%
Erewash	68.8%	24.8%	12.4%
High Peak	74.1%	30.6%	11.5%
North East Derbyshire	67.4%	22.4%	8.7%
South Derbyshire	75.4%	28.2%	11.4%
Male	71.1%	29.8%	11.3%
Female	67.8%	25.6%	11.3%
White	70.0%	27.5%	11.4%
Black & Minority Ethnic	57.9%	25.5%	10.7%
Lesbian/Gay/Bisexual/Other	60.0%	28.9%	11.0%
Disabled	71.1%	32.6%	9.1%
Under 25 yrs	49.5%	8.5%	8.9%
25 - 39 yrs	70.9%	22.8%	11.2%
40 - 59 yrs	74.9%	31.6%	14.9%
60 yrs and over	83.5%	47.1%	10.2%

* The headline figures for Q3 & Q4 are different to previously published figures as a revised calculation was used.

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Q5. What was the nature of your contact with the Police & Crime Commissioner?

Base: 281 Responses (those who answered 'Yes' to Q4), respondents could choose more than one option

	I asked for information	I made a complaint about the Police	I shared information on community activity / local crime	I shared views on police / council tax charged for the police	Other	Do not wish to say / Don't know / Blank
All Respondents	7.9%	6.4%	32.6%	2.9%	35.6%	14.6%
Face to Face	9.5%	5.8%	34.1%	3.6%	30.8%	16.2%
Online	6.2%	7.1%	31.1%	2.2%	40.5%	13.0%
North Policing Division (Amber Valley, Bolsover, Chesterfield, Derbyshire Dales, High Peak, North East Derbyshire)	11.5%	4.8%	31.8%	2.9%	37.4%	11.5%
South Division (City of Derby, Erewash, South Derbyshire)	3.9%	8.6%	33.2%	3.0%	34.0%	17.3%
Male	6.4%	7.7%	34.4%	3.5%	31.5%	16.5%
Female	9.5%	4.7%	31.0%	2.5%	39.8%	12.5%

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Q6. How safe do you feel walking alone in your local area during the day?

Base: 2,680 Responses

	Very safe	Fairly safe	A bit unsafe	Very unsafe	Total: Safe	Total: Unsafe
All Respondents	46.7%	42.3%	8.4%	2.6%	89.1%	10.9%
Face to Face	44.9%	43.5%	8.9%	2.7%	88.4%	11.6%
Online	49.4%	40.6%	7.6%	2.3%	90.0%	10.0%
Amber Valley	51.3%	39.4%	6.3%	3.1%	90.7%	9.3%
Bolsover	41.8%	43.8%	13.4%	1.0%	85.6%	14.4%
Chesterfield	37.4%	49.3%	7.4%	5.9%	86.7%	13.3%
City of Derby	39.7%	43.7%	12.8%	3.8%	83.4%	16.6%
Derbyshire Dales	63.4%	34.3%	1.9%	0.4%	97.7%	2.3%
Erewash	41.7%	47.7%	8.2%	2.4%	89.4%	10.6%
High Peak	56.0%	37.8%	4.8%	1.4%	93.8%	6.2%
North East Derbyshire	52.1%	40.5%	6.4%	0.9%	92.7%	7.3%
South Derbyshire	53.1%	39.4%	6.0%	1.5%	92.5%	7.5%
Male	50.6%	40.5%	6.8%	2.0%	91.2%	8.8%
Female	43.1%	44.2%	9.7%	3.0%	87.2%	12.8%
White	47.7%	41.9%	8.0%	2.3%	89.6%	10.4%
Black & Minority Ethnic	32.4%	50.1%	12.7%	4.7%	82.6%	17.4%
Lesbian/Gay/Bisexual/Other	36.8%	50.4%	11.0%	1.8%	87.2%	12.8%
Disabled	40.9%	44.7%	9.7%	4.7%	85.6%	14.4%
Under 25 yrs	37.5%	49.2%	11.1%	2.2%	86.8%	13.2%
25 - 39 yrs	44.5%	42.0%	10.3%	3.2%	86.5%	13.5%
40 - 59 yrs	48.9%	41.3%	7.2%	2.6%	90.3%	9.7%
60 yrs and over	57.1%	35.0%	5.3%	2.6%	92.2%	7.8%

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Q7. How safe do you feel walking alone in your local area after dark?

Base: 2,641 Responses

	Very safe	Fairly safe	A bit unsafe	Very unsafe	Total: Safe	Total: Unsafe
All Respondents	17.3%	37.8%	29.0%	15.9%	55.1%	44.9%
Face to Face	18.2%	35.2%	30.9%	15.7%	53.4%	46.6%
Online	15.8%	41.8%	26.1%	16.3%	57.6%	42.4%
Amber Valley	17.8%	42.4%	25.4%	14.4%	60.2%	39.8%
Bolsover	12.2%	33.0%	37.6%	17.2%	45.2%	54.8%
Chesterfield	12.2%	39.8%	29.7%	18.4%	52.0%	48.0%
City of Derby	15.2%	30.2%	32.1%	22.5%	45.5%	54.5%
Derbyshire Dales	28.0%	47.0%	19.6%	5.5%	74.9%	25.1%
Erewash	17.5%	30.6%	32.8%	19.1%	48.2%	51.8%
High Peak	21.0%	41.3%	24.6%	13.1%	62.3%	37.7%
North East Derbyshire	19.7%	38.4%	30.6%	11.2%	58.2%	41.8%
South Derbyshire	16.3%	52.6%	21.7%	9.4%	68.9%	31.1%
Male	24.1%	43.5%	21.0%	11.4%	67.6%	32.4%
Female	10.7%	32.5%	36.8%	20.0%	43.2%	56.8%
White	17.5%	38.3%	28.7%	15.5%	55.8%	44.2%
Black & Minority Ethnic	14.2%	29.7%	34.6%	21.4%	44.0%	56.0%
Lesbian/Gay/Bisexual/Other	13.0%	39.4%	31.7%	15.9%	52.4%	47.6%
Disabled	17.0%	31.5%	29.5%	22.0%	48.6%	51.4%
Under 25 yrs	16.2%	36.3%	31.4%	16.1%	52.5%	47.5%
25 - 39 yrs	18.5%	32.4%	29.7%	19.5%	50.9%	49.1%
40 - 59 yrs	16.6%	40.7%	29.2%	13.5%	57.3%	42.7%
60 yrs and over	18.4%	41.4%	24.6%	15.6%	59.8%	40.2%

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Q8. During the last 12 months, have you been a victim of Anti-social Behaviour?

Base: 2,637 Responses

	Yes	No
All Respondents	20.6%	79.4%
Face to Face	16.6%	83.4%
Online	26.5%	73.5%
Amber Valley	21.0%	79.0%
Bolsover	23.7%	76.3%
Chesterfield	21.2%	78.8%
City of Derby	21.0%	79.0%
Derbyshire Dales	14.1%	85.9%
Erewash	23.5%	76.5%
High Peak	23.6%	76.4%
North East Derbyshire	17.1%	82.9%
South Derbyshire	20.5%	79.5%
Male	24.0%	76.0%
Female	17.1%	82.9%
White	20.3%	79.7%
Black & Minority Ethnic	22.9%	77.1%
Lesbian/Gay/Bisexual/Other	34.8%	65.2%
Disabled	29.8%	70.2%
Under 25 yrs	16.4%	83.6%
25 - 39 yrs	28.0%	72.0%
40 - 59 yrs	24.2%	75.8%
60 yrs and over	15.4%	84.6%
Feel safe during day	18.0%	82.0%
Feel unsafe during day	41.8%	58.2%
Feel safe after dark	14.9%	85.1%
Feel unsafe after dark	28.1%	71.9%

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Q9a. How worried are you about... Having your home broken into and something stolen?

Base: 2,660 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	16.6%	32.9%	37.6%	12.9%	49.5%	50.5%
Face to Face	14.6%	29.4%	38.6%	17.4%	43.9%	56.1%
Online	19.5%	38.1%	36.2%	6.2%	57.6%	42.4%
Amber Valley	10.1%	29.7%	47.4%	12.8%	39.8%	60.2%
Bolsover	16.1%	32.2%	33.6%	18.1%	48.3%	51.7%
Chesterfield	16.9%	31.1%	38.3%	13.8%	47.9%	52.1%
City of Derby	18.6%	32.8%	34.5%	14.1%	51.4%	48.6%
Derbyshire Dales	12.2%	24.9%	53.2%	9.7%	37.1%	62.9%
Erewash	12.8%	36.6%	38.3%	12.4%	49.4%	50.6%
High Peak	29.3%	29.1%	31.0%	10.6%	58.4%	41.6%
North East Derbyshire	15.4%	36.0%	35.0%	13.7%	51.3%	48.7%
South Derbyshire	16.7%	41.4%	32.7%	9.2%	58.0%	42.0%
Male	15.4%	33.2%	38.5%	12.9%	48.6%	51.4%
Female	17.3%	32.6%	37.1%	12.9%	49.9%	50.1%
White	16.0%	32.5%	38.7%	12.8%	48.5%	51.5%
Black & Minority Ethnic	23.3%	35.6%	28.4%	12.7%	58.9%	41.1%
Lesbian/Gay/Bisexual/Other	13.5%	27.4%	44.8%	14.3%	40.9%	59.1%
Disabled	20.8%	30.6%	36.1%	12.5%	51.4%	48.6%
Under 25 yrs	10.6%	25.2%	45.0%	19.2%	35.8%	64.2%
25 - 39 yrs	21.4%	38.4%	30.4%	9.8%	59.8%	40.2%
40 - 59 yrs	20.6%	36.7%	34.1%	8.5%	57.3%	42.7%
60 yrs and over	15.0%	33.5%	38.9%	12.6%	48.5%	51.5%
Feel safe during day	14.0%	33.0%	39.5%	13.5%	46.9%	53.1%
Feel unsafe during day	37.9%	32.0%	22.3%	7.8%	69.9%	30.1%
Feel safe after dark	9.6%	28.5%	45.2%	16.7%	38.1%	61.9%
Feel unsafe after dark	25.3%	38.7%	27.8%	8.2%	64.0%	36.0%
Victim of ASB	28.8%	38.3%	24.5%	8.4%	67.1%	32.9%

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Q9b. How worried are you about... Being mugged or robbed?

Base: 2,667 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	10.1%	27.0%	43.5%	19.4%	37.1%	62.9%
Face to Face	11.0%	24.7%	41.0%	23.3%	35.7%	64.3%
Online	8.8%	30.3%	47.1%	13.7%	39.1%	60.9%
Amber Valley	9.5%	23.5%	44.6%	22.4%	33.0%	67.0%
Bolsover	10.3%	21.2%	40.4%	28.1%	31.5%	68.5%
Chesterfield	8.8%	32.0%	39.1%	20.0%	40.9%	59.1%
City of Derby	15.1%	30.6%	38.7%	15.5%	45.7%	54.3%
Derbyshire Dales	8.5%	16.6%	50.9%	24.0%	25.1%	74.9%
Erewash	8.7%	27.4%	46.7%	17.3%	36.1%	63.9%
High Peak	11.0%	29.6%	42.4%	17.0%	40.6%	59.4%
North East Derbyshire	7.3%	27.7%	42.0%	23.0%	35.0%	65.0%
South Derbyshire	5.3%	24.8%	54.4%	15.5%	30.1%	69.9%
Male	8.1%	24.5%	44.7%	22.7%	32.5%	67.5%
Female	12.0%	29.0%	42.7%	16.4%	40.9%	59.1%
White	9.1%	26.7%	44.5%	19.7%	35.9%	64.1%
Black & Minority Ethnic	23.4%	26.7%	35.1%	14.8%	50.1%	49.9%
Lesbian/Gay/Bisexual/Other	10.0%	29.9%	43.8%	16.3%	39.9%	60.1%
Disabled	13.4%	30.9%	35.7%	20.0%	44.3%	55.7%
Under 25 yrs	10.1%	27.5%	40.3%	22.0%	37.7%	62.3%
25 - 39 yrs	11.8%	28.0%	42.7%	17.6%	39.7%	60.3%
40 - 59 yrs	10.3%	24.9%	46.5%	18.3%	35.2%	64.8%
60 yrs and over	8.2%	26.9%	45.9%	19.0%	35.1%	64.9%
Feel safe during day	7.8%	24.8%	46.6%	20.7%	32.6%	67.4%
Feel unsafe during day	28.9%	44.4%	18.1%	8.6%	73.3%	26.7%
Feel safe after dark	3.7%	15.5%	53.1%	27.6%	19.2%	80.8%
Feel unsafe after dark	18.0%	41.5%	31.2%	9.2%	59.5%	40.5%
Victim of ASB	17.6%	35.0%	33.4%	14.0%	52.6%	47.4%

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Q9c. How worried are you about... Having your vehicle stolen or vandalised?

Base: 2,457 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	15.4%	29.6%	31.1%	23.9%	45.0%	55.0%
Face to Face	11.6%	26.4%	28.5%	33.4%	38.1%	61.9%
Online	20.2%	33.6%	34.5%	11.6%	53.9%	46.1%
Amber Valley	11.0%	33.7%	32.4%	23.0%	44.6%	55.4%
Bolsover	15.6%	29.7%	23.3%	31.4%	45.3%	54.7%
Chesterfield	17.9%	24.5%	24.9%	32.7%	42.3%	57.7%
City of Derby	15.1%	27.9%	29.5%	27.5%	43.0%	57.0%
Derbyshire Dales	10.8%	26.9%	46.4%	16.0%	37.7%	62.3%
Erewash	13.1%	28.0%	36.7%	22.1%	41.1%	58.9%
High Peak	27.3%	31.3%	25.4%	16.1%	58.6%	41.4%
North East Derbyshire	13.3%	32.2%	25.8%	28.7%	45.5%	54.5%
South Derbyshire	16.3%	32.9%	38.0%	12.8%	49.3%	50.7%
Male	16.2%	29.3%	30.2%	24.3%	45.5%	54.5%
Female	14.1%	29.9%	32.2%	23.8%	44.0%	56.0%
White	14.7%	29.8%	31.8%	23.7%	44.5%	55.5%
Black & Minority Ethnic	20.5%	27.7%	22.9%	28.9%	48.2%	51.8%
Lesbian/Gay/Bisexual/Other	12.4%	23.6%	31.4%	32.6%	36.0%	64.0%
Disabled	21.1%	25.1%	23.0%	30.7%	46.2%	53.8%
Under 25 yrs	8.5%	23.2%	30.2%	38.2%	31.6%	68.4%
25 - 39 yrs	22.4%	35.6%	25.9%	16.2%	57.9%	42.1%
40 - 59 yrs	21.1%	30.1%	31.5%	17.2%	51.2%	48.8%
60 yrs and over	10.7%	31.0%	36.3%	21.9%	41.8%	58.2%
Feel safe during day	12.8%	29.9%	33.1%	24.2%	42.6%	57.4%
Feel unsafe during day	37.3%	27.3%	14.3%	21.1%	64.6%	35.4%
Feel safe after dark	8.8%	27.6%	37.4%	26.2%	36.4%	63.6%
Feel unsafe after dark	24.3%	32.4%	22.7%	20.5%	56.8%	43.2%
Victim of ASB	33.7%	31.0%	18.1%	17.1%	64.8%	35.2%

Listening To You... 2016-2017: Community Safety Partnership Areas

Q9d. How worried are you about... Being a victim of fraud or identity theft?

Base: 2,661 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	20.5%	36.4%	26.6%	16.5%	56.9%	43.1%
Face to Face	19.1%	30.3%	27.7%	22.9%	49.4%	50.6%
Online	22.6%	45.3%	25.1%	7.1%	67.8%	32.2%
Amber Valley	22.3%	38.0%	27.6%	12.1%	60.3%	39.7%
Bolsover	16.8%	31.4%	23.6%	28.1%	48.3%	51.7%
Chesterfield	19.8%	36.5%	27.9%	15.8%	56.3%	43.7%
City of Derby	23.3%	30.0%	27.5%	19.2%	53.3%	46.7%
Derbyshire Dales	21.0%	46.1%	27.2%	5.7%	67.1%	32.9%
Erewash	15.9%	37.5%	27.3%	19.3%	53.5%	46.5%
High Peak	16.5%	44.2%	26.8%	12.5%	60.7%	39.3%
North East Derbyshire	20.6%	40.2%	22.0%	17.2%	60.8%	39.2%
South Derbyshire	23.4%	35.8%	26.7%	14.0%	59.3%	40.7%
Male	18.8%	35.0%	28.0%	18.2%	53.8%	46.2%
Female	22.0%	37.7%	25.4%	15.0%	59.6%	40.4%
White	20.0%	37.4%	26.3%	16.3%	57.5%	42.5%
Black & Minority Ethnic	24.4%	24.3%	29.2%	22.1%	48.7%	51.3%
Lesbian/Gay/Bisexual/Other	11.5%	30.6%	35.0%	22.9%	42.1%	57.9%
Disabled	26.7%	37.1%	20.1%	16.0%	63.9%	36.1%
Under 25 yrs	12.9%	22.8%	33.8%	30.5%	35.7%	64.3%
25 - 39 yrs	18.1%	38.1%	29.0%	14.9%	56.1%	43.9%
40 - 59 yrs	24.4%	42.6%	24.4%	8.7%	66.9%	33.1%
60 yrs and over	26.0%	44.7%	19.2%	10.1%	70.8%	29.2%
Feel safe during day	19.2%	37.0%	27.1%	16.7%	56.2%	43.8%
Feel unsafe during day	31.2%	31.4%	22.3%	15.1%	62.6%	37.4%
Feel safe after dark	16.0%	36.6%	28.9%	18.5%	52.6%	47.4%
Feel unsafe after dark	25.9%	36.6%	23.7%	13.8%	62.5%	37.5%
Victim of ASB	26.3%	35.0%	24.9%	13.8%	61.3%	38.7%

Listening To You... 2016-2017: Community Safety Partnership Areas

Q9e. How worried are you about... Being caught up in a terrorist attack?

Base: 2,661 Responses

	Very worried	Fairly worried	Not very worried	Not at all worried	Total: Worried	Total: Not worried
All Respondents	11.4%	18.0%	34.7%	35.9%	29.5%	70.5%
Face to Face	13.2%	17.6%	27.2%	42.1%	30.7%	69.3%
Online	8.9%	18.7%	45.6%	26.8%	27.6%	72.4%
Amber Valley	11.8%	17.9%	31.8%	38.5%	29.7%	70.3%
Bolsover	10.3%	18.1%	26.2%	45.4%	28.4%	71.6%
Chesterfield	9.5%	21.4%	35.5%	33.6%	30.9%	69.1%
City of Derby	16.0%	17.9%	33.6%	32.5%	33.9%	66.1%
Derbyshire Dales	13.0%	13.9%	38.2%	34.9%	26.9%	73.1%
Erewash	6.9%	16.9%	36.3%	39.8%	23.9%	76.1%
High Peak	8.6%	16.1%	40.9%	34.4%	24.7%	75.3%
North East Derbyshire	10.0%	20.6%	31.3%	38.1%	30.6%	69.4%
South Derbyshire	10.4%	18.2%	40.3%	31.1%	28.6%	71.4%
Male	9.1%	14.3%	35.0%	41.5%	23.5%	76.5%
Female	13.5%	21.4%	34.4%	30.7%	34.9%	65.1%
White	10.9%	18.0%	35.3%	35.8%	28.9%	71.1%
Black & Minority Ethnic	18.0%	18.6%	27.3%	36.1%	36.6%	63.4%
Lesbian/Gay/Bisexual/Other	12.6%	20.1%	31.4%	35.9%	32.8%	67.2%
Disabled	13.8%	15.1%	31.5%	39.6%	28.9%	71.1%
Under 25 yrs	17.7%	17.7%	28.8%	35.8%	35.4%	64.6%
25 - 39 yrs	10.6%	20.7%	33.5%	35.3%	31.3%	68.7%
40 - 59 yrs	9.4%	16.6%	38.3%	35.7%	25.9%	74.1%
60 yrs and over	6.3%	17.4%	39.0%	37.4%	23.6%	76.4%
Feel safe during day	10.1%	17.5%	35.7%	36.7%	27.6%	72.4%
Feel unsafe during day	22.5%	22.4%	26.4%	28.7%	44.9%	55.1%
Feel safe after dark	7.9%	14.8%	35.5%	41.8%	22.7%	77.3%
Feel unsafe after dark	15.8%	21.9%	33.9%	28.4%	37.7%	62.3%
Victim of ASB	10.0%	21.5%	38.0%	30.5%	31.5%	68.5%

Listening To You... 2016-2017: Community Safety Partnership Areas

Q10. In general, how much do you trust the police as an organisation?

Base: 2,639 Responses

	A lot	A fair amount	Not very much	Not at all	Total: Trust	Total: Not trust
All Respondents	28.4%	52.5%	14.0%	5.1%	80.9%	19.1%
Face to Face	30.9%	53.4%	11.0%	4.8%	84.2%	15.8%
Online	24.8%	51.2%	18.4%	5.6%	76.0%	24.0%
Amber Valley	27.7%	56.1%	12.6%	3.6%	83.9%	16.1%
Bolsover	27.8%	56.0%	13.6%	2.6%	83.8%	16.2%
Chesterfield	31.4%	47.0%	12.5%	9.1%	78.4%	21.6%
City of Derby	29.2%	50.1%	14.5%	6.2%	79.3%	20.7%
Derbyshire Dales	33.9%	48.8%	15.2%	2.1%	82.7%	17.3%
Erewash	26.2%	52.7%	14.1%	6.9%	79.0%	21.0%
High Peak	22.0%	55.2%	18.5%	4.2%	77.3%	22.7%
North East Derbyshire	29.0%	56.5%	10.6%	3.8%	85.5%	14.5%
South Derbyshire	29.2%	52.0%	14.0%	4.8%	81.2%	18.8%
Male	24.8%	51.0%	17.5%	6.6%	75.8%	24.2%
Female	32.1%	54.1%	10.2%	3.5%	86.3%	13.7%
White	29.4%	52.7%	13.2%	4.7%	82.0%	18.0%
Black & Minority Ethnic	20.0%	52.5%	18.3%	9.1%	72.6%	27.4%
Lesbian/Gay/Bisexual/Other	28.7%	43.6%	17.1%	10.6%	72.3%	27.7%
Disabled	29.2%	45.8%	16.7%	8.4%	74.9%	25.1%
Under 25 yrs	25.2%	55.9%	13.4%	5.5%	81.1%	18.9%
25 - 39 yrs	21.6%	52.1%	18.3%	8.1%	73.7%	26.3%
40 - 59 yrs	27.8%	52.5%	14.7%	5.0%	80.3%	19.7%
60 yrs and over	38.3%	48.7%	10.8%	2.2%	87.0%	13.0%
Feel safe during day	29.9%	53.3%	13.0%	3.9%	83.2%	16.8%
Feel unsafe during day	16.7%	45.6%	22.2%	15.6%	62.3%	37.7%
Feel safe after dark	31.0%	52.5%	12.1%	4.4%	83.5%	16.5%
Feel unsafe after dark	25.0%	52.5%	16.4%	6.1%	77.5%	22.5%
Victim of ASB	19.9%	46.3%	21.3%	12.4%	66.3%	33.7%

Listening To You... 2016-2017: Community Safety Partnership Areas

Q11. Which of the following have affected your trust in the police as an organisation?

Base: All Responses, respondents could choose more than one option

	Personal experience	Relatives and / or friends experiences	Media reporting in press	TV documentaries	Social media	Something else	None of the above / don't know
All Respondents	42.4%	24.1%	26.5%	15.2%	14.3%	7.5%	19.8%
Face to Face	39.2%	21.7%	20.5%	12.2%	14.7%	6.2%	22.3%
Online	47.3%	27.6%	35.4%	19.5%	13.7%	9.5%	16.0%
Amber Valley	38.9%	21.1%	24.2%	13.9%	16.4%	5.9%	22.8%
Bolsover	47.7%	23.2%	19.5%	16.7%	8.7%	7.9%	17.1%
Chesterfield	44.4%	23.8%	21.3%	15.3%	13.8%	5.3%	25.3%
City of Derby	41.0%	26.4%	28.6%	14.6%	13.6%	7.1%	18.5%
Derbyshire Dales	44.5%	17.6%	25.6%	9.3%	10.3%	10.9%	21.3%
Erewash	48.9%	29.8%	26.6%	18.1%	13.1%	6.7%	17.9%
High Peak	40.5%	27.9%	28.0%	16.0%	21.6%	9.8%	16.9%
North East Derbyshire	42.2%	20.9%	26.7%	14.7%	14.1%	6.5%	19.2%
South Derbyshire	39.5%	20.1%	32.9%	15.4%	14.4%	8.8%	21.0%
Male	48.9%	24.6%	27.0%	14.4%	14.8%	8.8%	15.5%
Female	36.4%	23.3%	25.7%	15.7%	13.9%	6.1%	24.1%
White	42.0%	23.7%	26.4%	15.0%	14.3%	7.5%	20.2%
Black & Minority Ethnic	46.2%	26.0%	25.8%	12.9%	15.3%	7.8%	15.6%
Lesbian/Gay/Bisexual/Other	51.6%	29.9%	30.9%	15.0%	28.9%	7.4%	19.8%
Disabled	52.7%	24.6%	22.4%	12.4%	9.9%	10.8%	20.4%
Under 25 yrs	26.4%	23.1%	28.0%	19.7%	28.3%	7.8%	22.3%
25 - 39 yrs	53.6%	29.4%	25.0%	14.1%	14.6%	9.3%	16.6%
40 - 59 yrs	51.1%	24.5%	23.7%	11.1%	8.5%	7.9%	16.8%
60 yrs and over	44.3%	20.8%	28.9%	14.9%	4.2%	5.3%	21.9%
Feel safe during day	41.7%	23.6%	26.6%	14.8%	13.7%	7.2%	20.6%
Feel unsafe during day	47.9%	28.0%	25.4%	18.3%	19.5%	9.6%	13.3%
Feel safe after dark	43.1%	22.9%	26.4%	14.2%	13.4%	7.3%	19.8%
Feel unsafe after dark	42.2%	25.6%	26.9%	16.3%	15.6%	7.5%	19.5%
Victim of ASB	62.2%	27.4%	22.6%	11.9%	14.5%	9.9%	10.9%
Trust police a lot or a fair amount	38.4%	21.7%	26.4%	15.6%	13.8%	6.0%	23.2%
Trust police not very much or not at all	61.7%	34.1%	26.8%	14.0%	16.5%	13.3%	4.1%

Listening To You... 2016-2017: Community Safety Partnership Areas

Q12. Do you think that your local police are dealing with the issues that matter to your community?

Base: 2,472 Responses

	Yes, definitely	Probably	Probably not	Definitely not	Total: Yes	Total: No
All Respondents	21.6%	53.2%	16.2%	9.0%	74.8%	25.2%
Face to Face	27.9%	54.3%	12.1%	5.6%	82.3%	17.7%
Online	12.1%	51.5%	22.3%	14.0%	63.6%	36.4%
Amber Valley	20.2%	55.4%	17.6%	6.8%	75.6%	24.4%
Bolsover	18.8%	53.4%	16.7%	11.0%	72.3%	27.7%
Chesterfield	20.9%	56.0%	13.9%	9.2%	76.9%	23.1%
City of Derby	26.0%	51.6%	13.7%	8.7%	77.6%	22.4%
Derbyshire Dales	22.5%	57.8%	13.5%	6.2%	80.4%	19.6%
Erewash	17.9%	56.0%	17.2%	8.9%	73.9%	26.1%
High Peak	20.4%	40.8%	21.1%	17.7%	61.2%	38.8%
North East Derbyshire	26.0%	51.6%	17.5%	5.0%	77.6%	22.4%
South Derbyshire	15.9%	58.0%	17.7%	8.3%	73.9%	26.1%
Male	21.1%	50.6%	17.8%	10.5%	71.7%	28.3%
Female	22.0%	56.0%	14.6%	7.4%	78.1%	21.9%
White	21.4%	53.5%	16.5%	8.6%	74.9%	25.1%
Black & Minority Ethnic	25.6%	49.9%	13.3%	11.2%	75.5%	24.5%
Lesbian/Gay/Bisexual/Other	19.5%	49.1%	23.2%	8.2%	68.6%	31.4%
Disabled	24.2%	50.0%	15.3%	10.5%	74.2%	25.8%
Under 25 yrs	24.7%	54.6%	15.0%	5.7%	79.3%	20.7%
25 - 39 yrs	17.5%	49.4%	21.1%	11.9%	67.0%	33.0%
40 - 59 yrs	17.5%	52.6%	18.1%	11.7%	70.1%	29.9%
60 yrs and over	25.0%	55.4%	12.2%	7.4%	80.4%	19.6%
Feel safe during day	22.7%	54.1%	15.7%	7.5%	76.8%	23.2%
Feel unsafe during day	12.7%	45.4%	20.4%	21.5%	58.1%	41.9%
Feel safe after dark	23.7%	56.4%	13.5%	6.5%	80.1%	19.9%
Feel unsafe after dark	18.8%	49.5%	19.5%	12.1%	68.4%	31.6%
Victim of ASB	15.4%	40.5%	22.7%	21.4%	55.9%	44.1%
Trust police a lot or a fair amount	25.7%	59.2%	11.2%	3.9%	84.9%	15.1%
Trust police not very much or not at all	4.2%	27.8%	38.3%	29.7%	32.0%	68.0%

Listening To You... 2016-2017: Community Safety Partnership Areas

Q13. Taking everything into account, how good a job do you think the Derbyshire police are doing?

Base: 2,587 Responses

	Excel- lent	Good	Fair	Poor	Very poor	Excel- lent / Good	Poor / Very poor
All Respondents	14.6%	48.6%	27.9%	6.7%	2.2%	63.2%	8.9%
Face to Face	17.5%	52.2%	25.2%	3.7%	1.3%	69.7%	5.1%
Online	10.3%	43.1%	31.9%	11.1%	3.5%	53.4%	14.7%
Amber Valley	16.3%	52.0%	24.3%	5.4%	2.0%	68.2%	7.4%
Bolsover	14.1%	46.2%	31.5%	7.3%	0.9%	60.3%	8.2%
Chesterfield	14.6%	48.7%	26.9%	5.4%	4.5%	63.3%	9.9%
City of Derby	15.8%	47.8%	28.3%	6.1%	2.1%	63.6%	8.2%
Derbyshire Dales	15.4%	51.4%	25.3%	6.8%	1.1%	66.8%	7.9%
Erewash	12.8%	49.9%	28.7%	6.6%	2.0%	62.7%	8.5%
High Peak	11.6%	43.2%	28.5%	13.9%	2.8%	54.8%	16.7%
North East Derbyshire	17.9%	49.2%	27.2%	3.5%	2.2%	67.1%	5.7%
South Derbyshire	11.2%	50.1%	30.5%	6.6%	1.6%	61.3%	8.2%
Male	11.7%	45.3%	31.7%	8.3%	3.0%	57.0%	11.3%
Female	17.6%	52.0%	24.1%	4.9%	1.3%	69.6%	6.3%
White	15.2%	49.0%	27.5%	6.4%	1.9%	64.2%	8.4%
Black & Minority Ethnic	10.0%	44.5%	33.3%	8.3%	3.9%	54.5%	12.3%
Lesbian/Gay/Bisexual/Other	15.4%	43.5%	30.7%	6.1%	4.3%	59.0%	10.4%
Disabled	18.8%	40.1%	29.5%	7.2%	4.4%	58.9%	11.6%
Under 25 yrs	13.4%	49.1%	31.5%	4.6%	1.3%	62.5%	6.0%
25 - 39 yrs	13.1%	44.9%	27.9%	11.4%	2.7%	58.1%	14.1%
40 - 59 yrs	12.9%	49.2%	27.0%	7.9%	3.0%	62.1%	10.9%
60 yrs and over	19.5%	50.2%	24.7%	3.9%	1.6%	69.7%	5.5%
Feel safe during day	15.3%	50.0%	27.6%	5.7%	1.4%	65.2%	7.2%
Feel unsafe during day	9.4%	37.9%	29.4%	14.8%	8.6%	47.2%	23.3%
Feel safe after dark	16.1%	52.8%	26.2%	3.9%	1.0%	68.9%	4.9%
Feel unsafe after dark	12.6%	43.6%	30.0%	10.4%	3.5%	56.2%	13.9%
Victim of ASB	10.1%	38.1%	32.2%	12.9%	6.7%	48.2%	19.6%
Trust police a lot or a fair amount	17.9%	56.0%	24.0%	1.8%	0.3%	73.9%	2.1%
Trust police not very much or not at all	1.3%	18.2%	43.4%	27.4%	9.7%	19.5%	37.1%

Listening To You... 2016-2017: Community Safety Partnership Areas

Demographics

Note: Results have been weighted by age group, gender and home local authority in line with the Census 2011 profile of Derbyshire.

Q14. Are you female or male?

Base: All Responses

	Listening To You 2016-2017			Census 2011:
	Total	Face to face	Website	Derbyshire
Female	51.3%	59.1%	41.2%	50.7%
Male	47.8%	40.3%	57.7%	49.3%
Prefer not to say/blank	0.9%	0.7%	1.1%	-

Q15. What is your age group?

Base: All Responses

	Listening To You 2016-2017			Census 2011:
	Total	Face to face	Website	Derbyshire
Under 18 years	13.5%	19.7%	5.3%	21.0%
18-24 years	10.4%	16.0%	3.1%	8.4%
25-29 years	6.8%	5.7%	8.3%	5.8%
30-39 years	10.8%	10.6%	11.0%	12.2%
40-49 years	13.2%	13.1%	13.3%	15.5%
50-59 years	13.4%	11.4%	16.0%	12.8%
60-64 years	8.6%	7.7%	9.8%	6.6%
65-69 years	8.6%	6.0%	11.9%	5.3%
Over 70 years	13.8%	8.8%	20.4%	12.4%
Prefer not to say/blank	0.9%	0.9%	0.9%	-

Q16. What is your ethnic origin?

Base: All Responses

	Listening To You 2016-2017		Census 2011:
	Unweighted Base	Weighted Base	Derbyshire
White	91.4%	91.0%	93.3%
Asian	4.7%	5.1%	3.9%
Black	1.1%	1.1%	1.0%
Dual Heritage	0.9%	0.9%	1.4%
Other	0.1%	0.1%	0.4%
Prefer not to say/blank	1.8%	1.8%	-

Listening To You... 2016-2017: Community Safety Partnership Areas

Q17. How do you identify your sexual orientation?

Base: All Responses

	Listening To You 2016-2017		ONS Sexual Identity Survey 2016: East Midlands
	Unweighted Base	Weighted Base	
Heterosexual or straight	89.3%	89.0%	92.7%
Lesbian, Gay, Bisexual, Other	5.0%	5.5%	2.4%
Prefer not to say/blank	5.7%	5.6%	4.9%

Q18. Do you consider yourself to have a disability?

Base: 2,616 Responses

	Listening To You 2016-2017		Census 2011: Day to day activities limited a lot Derbyshire
	Unweighted Base	Weighted Base	
Yes	16.0%	15.5%	9.5%