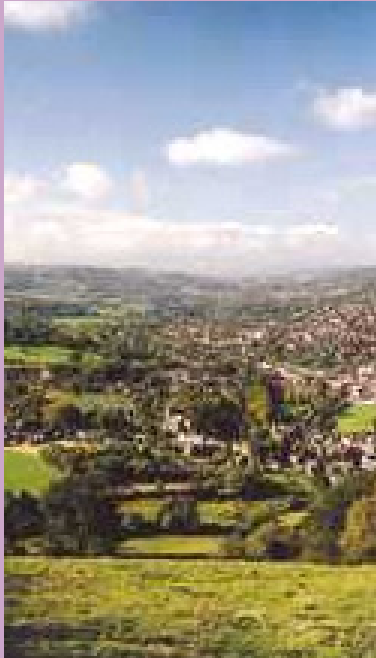


HEALTHWATCH

**Outline what Healthwatch will be,
what it will do and the progress we
have made in Derbyshire**

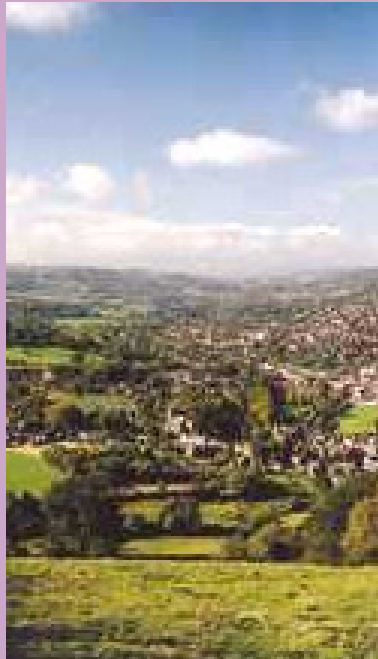
James Matthews, Assistant Director,
Adult Care

John Simmons, Member of Executive Board,
Healthwatch Derbyshire



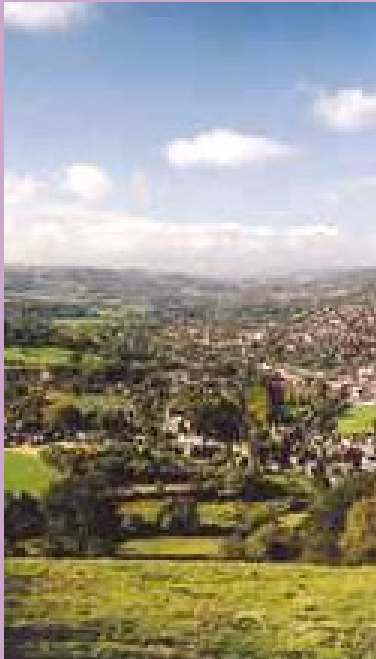
What is Healthwatch?

- Healthwatch is the new, independent consumer champion for health and social care in England
- Both National and Local:
 - Healthwatch England – linked to Care Quality Commission
 - Local Healthwatch (one in each county or unitary council area)



What is Healthwatch?

- Set up under the Health and Social Care Act 2012
- Local Healthwatch starts on 1st April 2013
- Replaces Local Involvement Networks (LINKs)
- Local Healthwatch organisations will be independent corporate bodies, accountable to local people
- Funded by County Council



What is Healthwatch?

- Healthwatch aims to give citizens and communities a stronger voice to influence, challenge and improve their health and care services
- Visible presence in local community
- Hub to co-ordinate advice, support, information and public involvement
- Work with existing groups – support not supplant



An Introduction to Healthwatch Derbyshire

**Presentation to Derbyshire County Council, Derbyshire
Partnership Forum
Health Summit**

John Simmons

Who are we?

- Healthwatch Derbyshire is – as our name suggests – Derbyshire’s Local Healthwatch!
- We are a company limited by guarantee and we are applying to register as a charity
- Bear with us whilst we get set up, and watch this space for how to contact us – we want to be accessible to everyone in Derbyshire



What's important to us?

This is our draft Vision:

“We will be a strong, independent and collective voice that will help shape the best health and care services for all the people in Derbyshire”

healthwatch
Derbyshire

What's important to us?

- Engaging with, and accountable to, all of Derbyshire's communities
- Giving children, young people and adults a powerful voice
- Helping people in Derbyshire get the best out of their local health and care services
- Working with all our stakeholders

What will we be doing?

- Obtaining the views of people about local health and social care services
- Make those views known to commissioners and providers of services, and make recommendations for improvement

What will we be doing?

- Providing information to the public about accessing and choosing health and care services
- Help shape Derbyshire's Health and Well Being Strategy through our seat on the county's Health and Well Being Board

What will we be doing?

- Provide an Enter and View service through trained volunteers
- Making recommendations to the Care Quality Commission to carry out investigations into areas of concern
- Provide access to an Independent Complaints and Advocacy Service for NHS complaints

Thank you

healthwatch
Derbyshire