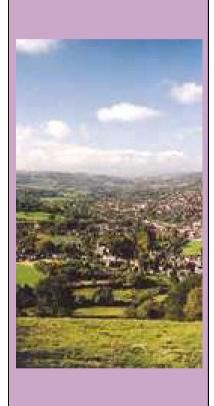
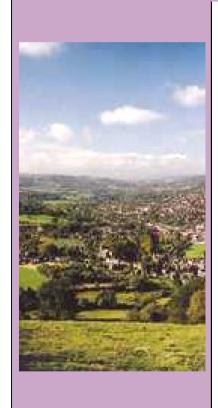
# Preparing for HealthWatch Derbyshire



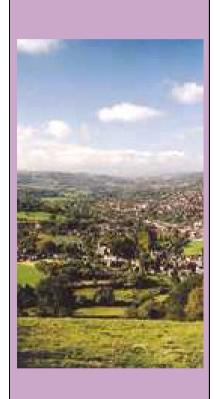
Colin Selbie
Group Manager
Adult Care

# Preparing for HealthWatch Derbyshire



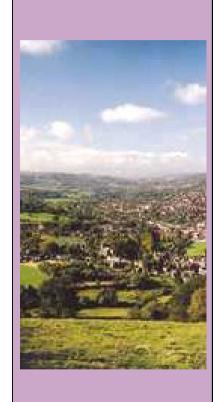
- Derbyshire LINk experience to inform future delivery
- Project Board to prepare for HealthWatch
- Identify Derbyshire's Process to Establish HealthWatch

#### **Derbyshire LINk**



- Hosted by two locally based voluntary sector representative organisations
- Extended the contract through to end March 2013
- Working with them to develop a transitional plan that ensures priorities of LINk are maintained whilst we develop HealthWatch.
- What have we learnt?
  - Visibility of Derbyshire LINk has been limited
  - Host has maintained too great an influence
  - Some duplication of activity between LINk and Health representative organisations
  - Need to ensure that we continue to harness the efforts of all the LINk members and interested parties

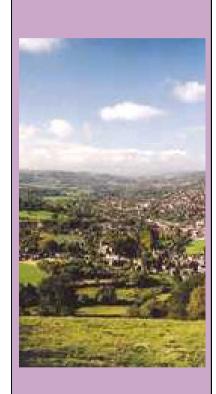
#### HealthWatch Project Team



 Multi Disciplinary Project Team established by the Health and Well Being Board

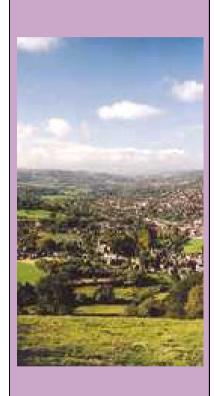
- 2 members of LINk Steering Group
- Adult Care representatives
- Children's and Younger Adults Department
- Chief Executive's Department
- PCT representative

### What will HealthWatch Derbyshire Look Like



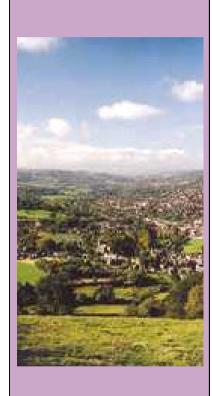
- Look and feel like a critical friend inclusive and open to all
- Seek the views of people about their needs for and their experiences of, local care services
- Make the views of local people known and make recommendations about how local health and social care services could or ought to be improved,
- Provide advice and information about how to access local health and social care services

#### HealthWatch Derbyshire



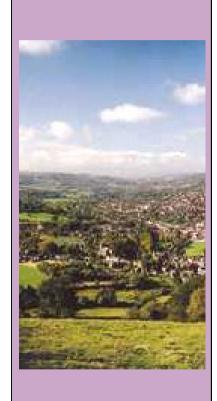
- Established a project plan and timeline to launch our local HealthWatch
- Aim to have HealthWatch Derbyshire in place by April 2013
- Timeline has been influenced by
  - Need for clarity on legislation
  - Need for clarity on funding for HealthWatch
- Decided to move ahead with proposal to tender the service in September.

#### **Project Proposal**

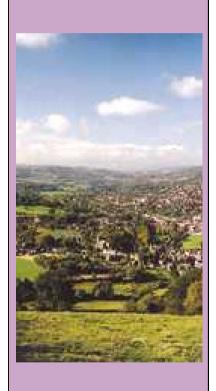


- Public Engagement inform the look and feel of the service
- Undertake an open procurement process to identify an 'implementor'
- Providers expected to come forward with models of how they will develop the service as a social enterprise with an independent board
- Shadow HealthWatch Board job descriptions to ensure get best mix of skills and experience

#### Challenges

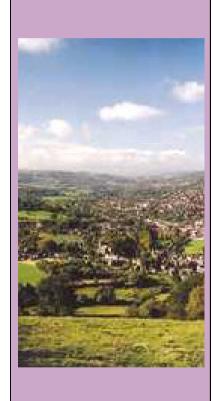


- Established by April 2013
- HealthWatch needs to have a visible presence in our Communities – national branding
- A 'hub' to co-ordinate advice, support, information and public involvement – (already a huge range of third sector organisations with skills and experience)
- The Council as the funding body should not unduly influence Derbyshire HealthWatch

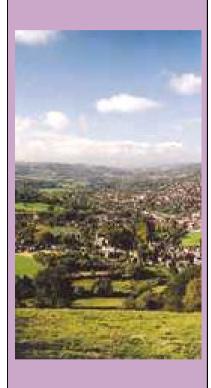


## healthwatch Derbyshire

### An Effective HealthWatch Derbyshire

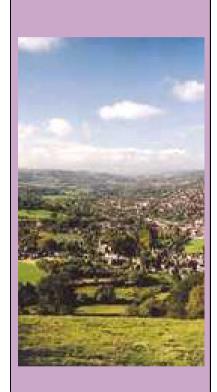


- Respected independent place for people to seek advice
- Evidence has to be intelligent and robust to shape better services
- Balance between passionate voice of local people and influential decision making partner on the Health and Well Being Board
- Needs to be taken seriously as an equal partner



### **Any Questions**

#### Healthwatch Workshop



The next session will be a workshop to help shape Healthwatch Derbyshire.

We need to make sure that Healthwatch develops into a organisation where that everyone can influence and challenge health and social care services in Derbyshire, and the appropriate communication channels are put in place.

We are asking for your views on:

- ■How we can make sure Healthwatch Derbyshire gives and receives information successfully?
- ■How we can make sure that Healthwatch Derbyshire is accessible to all and involves people from a wide range of backgrounds?
- ■How we can make sure that Healthwatch Derbyshire successfully achieves it's influencing role, and what should it's key organisational characteristics should be?