



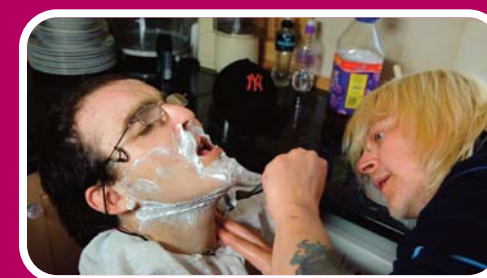
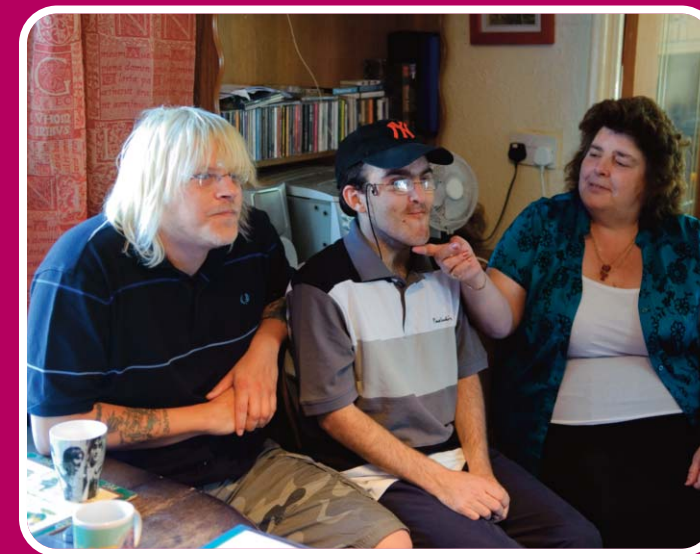
DERBYSHIRE
County Council
Improving life for local people

Safeguarding adults is everybody's business
Derbyshire Safeguarding
Adults at Risk
Partnership Board
Keeping People Safe

Annual Report 2011

Derbyshire Safeguarding Adults At Risk Partnership Board

Draft 1



Produced by Derbyshire Adult Care, Derbyshire County Council,
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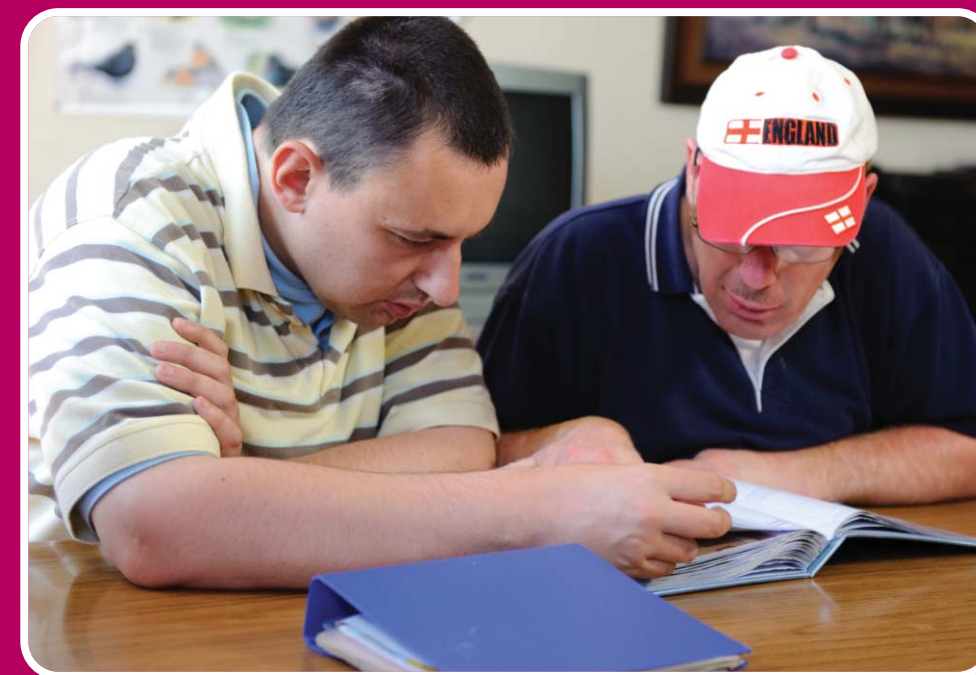
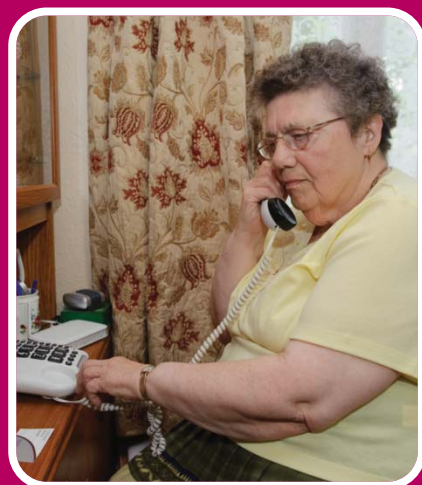
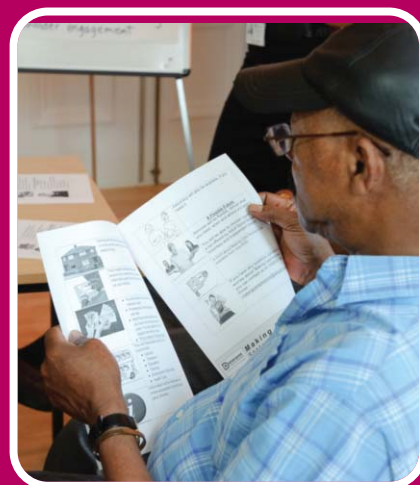
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Contents

Forwards	4
Introduction	6
The Board	6
Board Priorities for 2102	7
Achievements for 2011 and Priorities for 2012	8
Door Step Crime	8
Quality and Performance	9
Deprivation of Liberty Safeguards and Mental Capacity	10
Stakeholder Engagement and Involvement	10
Learning and Development Forum	11



Forward By Bill Robertson

The last twelve months has brought significant changes to the way in which Derbyshire County Council Adult Care delivers its services and which has also meant that there has to be a strong and robust approach to keeping the most vulnerable people in our society safe from harm.

The personalisation of adult care services has meant that local people now have more control over the services that they receive and can purchase these directly from individuals or from registered providers and our social workers are less involved in the management or setting up of these services.

Our response to this in Adult Care has been to invest and develop in preventative services across the County. Partnerships with local District Councils to deliver the Handy Van scheme have reached across Derbyshire County, supporting our more vulnerable people to have simple domestic jobs undertaken in their own home, our partnership with Trading Standards continues to support the Trusted Trader scheme so you can feel safe in employing local tradesman and the development and rolling out of our 'First Contact' programme with partner agencies through the support of Call Derbyshire means that all the agencies work together in Derbyshire to try and make sure you and/or your family are safe living in Derbyshire.

We have also increased the number of social workers that we employ to enhance our work with individuals and families where we know we can help them to be more independent but also where we feel that they maybe at risk of harm and need a watchful eye to keep them safe.

The adult care department has also strengthened its services where people are at risk of being abused both within their own homes or in institutional care by bringing together in one team our managers who are responsible for Safeguarding local people, developing services for people who may be subjected to Domestic Violence and we now have a much more joined up approach across Adult Care to ensure the safety of all residents in Derbyshire.

Forward By Lynn Harris

Welcome to the new style annual report from the Derbyshire Safeguarding Adults at Risk Partnership Boards (DSARPB)

I have been lucky enough to have been the Independent Chair of the Board for 2 years now and during that time have seen many changes and faced many challenges.

This report sets out to give you an idea of the role, responsibilities and activities of the board as well as our key achievements from last year and priorities for next.

We have known for years that not one single organisation alone can keep our more vulnerable adults across Derbyshire safe from harm/neglect/abuse and that it takes a huge effort from all of our partner organisations to work together to keep people safe.

We do this by inviting key senior people from across the County to come together to look at how we share information, how we act on information, how we train our operational front line staff and how we learn from any mistakes that we make

Not only do we involve those senior partners we also look to local service providers, those who use our services and the wider community members themselves to tell us what we need to be doing to keep people safe.



Derbyshire services have been judged as working well on safeguarding but we are not complacent I am very keen to ensure that we talk to more people using our services to see what kind of job they think we are doing, to look at our audit and inspection methods to make sure we are identifying gaps in services and where we need to learn lessons. I am also very keen on supporting prevention initiatives across Derbyshire.

Our adults most at risk can suffer harm/abuse at home, in public or private care settings or when with family/friends so it is very important that we work with all agencies that have a remit to deliver care for our adults – after all – 'Safeguarding is everybody's business'

The Board plays a central role in developing ways of working that will allow us to identify quickly when something is wrong and offer earlier help

Organisations across Derbyshire are proud to be a partnership and I am delighted to have been chosen to keep the partnership wheels turning

You will see in this report information and data that will show you how we are performing, what has been going on and what we need to do in the coming year

I hope you enjoy reading about us and the work that we do

Lynn Harris
BSc(Hons), QPM

Introduction

The Derbyshire Safeguarding Adults at Risk Partnership Board finishes the year reflecting upon a number of changes that have occurred within the partner agencies that have impacted upon the work of the partners supporting local people to keep safe. There have been significant structural changes across Derbyshire which has also resulted in a changing board membership over the last 12 months. With the structural organisational changes the Board made the decision to focus membership of the Board to strategic leaders who could influence their organisations and make a difference to the partnership working across Derbyshire. This change has resulted in a consolidated commitment from our partners to make Derbyshire a Safer place to live and receive care.

During this period we have seen increasingly complex issues that the partnership has had to address and front line staff have been involved in working with very complex individual and family scenarios endeavouring to keep people safe.

The Board

The membership of the board comprises of senior operational and strategic managers from a number of agencies across Derbyshire who all in their own areas of responsibility have a duty to provide services to keep people safe both in their own homes and in the wider communities of Derbyshire. The board members come together to work together in partnership to achieve the shared goals and often the shared responsibilities for local people.

The board has members from our partner organisations:-

Derbyshire Fire and Rescue Service

Derbyshire Police Service

Derbyshire Probation Service

Derbyshire Community Health Services

Derbyshire Primary care Trust

Derbyshire Foundation Health Care Trust

Chesterfield Royal Hospital Foundation Trust

Age Concern

Independent Sector Home Care Providers

The board's role in keeping people safe in Derbyshire is to identify and direct pieces of work across the partners and across the County which responds to both national drivers and local agenda's in Safeguarding individual's and local communities.

The board achieve this through a variety of groups who often consist of staff from the respective partner organisations working together to develop services; implement strategies; trying to ensure that all of our services within Derbyshire offer support to local people in protecting the most vulnerable people in our community.

The board have commissioned several large pieces of work a good example of this is the bringing together of one policy and procedural document for the whole of Derbyshire and Derby City. This piece of work will be completed by the end of the financial year and will also support the development of good practice across the range of partners. This means that wherever you live in Derbyshire or Derby City you can expect the same response from your local service providers.

We have produced new information about our services making this more understandable and accessible to the general public.

This can be found on the Safer Derbyshire website. [Staying safe - Safer Derbyshire](#)

Board Priorities for 2012

- Launch Derby and Derbyshire Joint Policy and Procedures and Staff Guidance
- Develop Clear Priorities for the sub-groups of the DSARPB
- Development and Implementation of a Risk Log Strategy
- Development of a Consumer Inclusion Group



The Sub –Groups:

The sub – groups are the important mechanism for all the hard work that goes on in Derbyshire developing services and working together to promote the safety of all our Derbyshire Residents.

Achievements for 2011 and Priorities for 2012

Door Step Crime

There is no doubt that crime has a huge impact on the health and wellbeing of local communities and individuals most at risk.

Where our most vulnerable adults are targeted in their own homes by organised criminals who steal valuables and by rogue traders who are also criminals who promise to ‘do a good job’ and then charge/ demand overinflated prices. Often adults particularly our older and disabled community members do not tell anyone even family that anything has happened.

No one deserves this kind of treatment and the police and other partners are trying to make a big impact on this type of crime but they rely on information from which to build a picture of what is happening across Derbyshire.

Aside from this, all our partner agencies need to work together to prevent this type of despicable crime happening and to talk to people living in their own homes about how they can keep themselves and their valuables safe

Key achievements:

1. Identifying the issue as a cross-border, multi-agency issue affecting a range of vulnerable adults and setting up a sub-group to the Derbyshire Safeguarding Adults at Risk Partnership Board, including provisional arrangements to form a county and city sub-group.
2. Partners in the sub-group identified a range of targeted and general doorstep crime initiatives within their organisations such as the leaflet produced by Trading Standards informing patients on discharge from hospital.

3. Preventative services – DCC Adult Care has a prevention strategy and funds services to reduce the risk of doorstep crime e.g. First Contact.

Priorities for 2012:

1. Engage members of DSARPB Board to commit to key actions within their organisation re: awareness raising, training, sharing information/ resources etc to obtain key strategic support and enhance multi-agency engagement/working at Operational level to encourage individuals within their own homes to keep themselves and their valuables safe.
2. Training – compilation of a comprehensive resource pack to support individual agency’s training programmes and opportunities for multi-agency training.
3. Develop a plan for communication and prevention of doorstep crime. Awareness-raising and intelligence/ data collection needs to reflect the patterns of crime and specific higher risk points. Agencies engaging with awareness raising need to support the plan in order to effectively target their work.
4. We need to work closer with the Police, Trading Standards, Utility Companies and other front line workers to ensure that the appropriate messages are given to those most at risk from doorstep crime

Quality and Performance

We need to make sure that we are improving the quality of life for local people in keeping people safe. The quality and performance group looks at ways in evidencing how all of our partners are doing.

Key achievements:

- Derbyshire County Council Adult Care department and Derbyshire County PCT together with partners at Chesterfield Royal Hospital have been developing ‘Dignity in Care’ awards for providers of care who are able to achieve the expected quality standards within their care setting and those people being discharged from the Chesterfield Acute Hospital are supported within the same framework. The tool looks at how people’s nutritional needs are met, are there choices for people for example

- Work has been ongoing in looking at the improvements that can be made by all organisation’s who are working across Derbyshire to Safeguard local people in line with the Derbyshire Improvement Plan

Priorities for 2012:

- Development of a strategic action plan in accordance with the Board priorities
- Monitoring of safeguarding referral statistics, and analysis of reporting trends to inform the work of all partners
- Consolidation of process for learning from operational case audit and reviews. We want to learn from our mistakes and through this process we should be able to continue to improve on the Safeguarding service you will receive from Adult Care and it’s partners.



Deprivation of Liberty Safeguards and Mental Capacity

The Local Authority and Primary Care Trust have a responsibility to ensure that no individual is kept in a care home or hospital setting against their will, without regard to whether the individual has the mental capacity to make the decision to leave, and neither should the care home or hospital prevent that person from having contact with their family without regard to the Mental Capacity Act. Deprivation of Liberty Safeguards often referred to as DOL's.

Key achievements:

1. Adult social care appointed 3.5 lead practitioner staff to support the further implementation and awareness raising of the legal requirements for hospitals and care homes within Derbyshire.
2. Each lead practitioner has a service plan to work with local care homes to assist them in making sure local people are not being deprived of their liberty unlawfully and offering advice and support to all partners within Derbyshire.
3. Derbyshire Adult Care and Derbyshire County PCT are working with local GP practices to support GP's and their clinical teams to understand their role and responsibilities within the Mental Capacity Act.

Priorities for 2012:

1. Our major priority for next year is the revision of our policy and procedures across Derbyshire and the preparation for adult care to take on the signatory responsibilities for the health and social care community.
2. Ensure that all people are treated with respect and dignity who are the subject of a Deprivation of Liberty.

Stakeholder Engagement and Involvement

It is important to the Board and all of our partners that we hear your voice in moving our work forward within the whole of Derbyshire.

1. This is a priority for the board that we work with local people who have been a party within Derbyshire's Safeguarding Adult's at Risk Procedures to listen to you and to help us to better improve the experience and services you may have received.
2. The group have reviewed the publications and information available to local people.

Priorities for 2012:

1. Local people involved in Safeguarding procedures are given a voice in the way in which the organisations work to protect adults at risk in Derbyshire.



Learning and Development Forum

In Derbyshire we believe it is important that we have staff who work with vulnerable people are fully trained in being aware of abuse that maybe occurring within local people's own homes; care homes and hospitals and once they have spotted something is wrong they know how to protect that person by calling Derbyshire Adult Care. It is the responsibility of the Learning and Development Forum to support the training of all our staff across Derbyshire.

Key achievements:

1. Our partners across both Derbyshire and Derby City Councils have joined together to look at what the training needs are for managers and frontline staff who are involved in delivering care to local people and have a role or responsibility

in ensuring that Safeguarding Procedures are appropriately applied. We will have a comprehensive plan to work too over the next 12 months.

2. All the partners will share their resources to achieve the training plan with staff from any of the partner agencies having access to one another's training. This will help us all to work together in a multi-agency partnership and should also make us more efficient and effective in how we train our staff
3. Derbyshire Adult Care are working with Bournemouth University to develop competency tools that will help our staff to feel confident that they are doing the right job and the best possible for local people.

